

PROFESSIONAL SUMMARY

Software Engineer with 3 years of experience, adept in leveraging technologies such as Ruby on Rails, React, and MySQL to innovate and enhance user experiences. Proven track record in boosting application safety and user trust through robust security measures and proactive issue resolution. Passionate about fostering a culture of continuous learning and collaboration within development teams.

SKILLS

Ruby on Rails
React
Redux
Python
RSpec
SQL
MySQL
PostgreSQL
MongoDB
jQuery
JavaScript
HTML5
CSS3
Node JS
GraphQL
Express
AWS S3
Webpack
Git
DataDog
Sidekiq

EMPLOYMENT HISTORY

APR 2021 - JUL 2024

Developer, Planning Center, Remote

- Led feature development to improve user experience, addressing security vulnerabilities for enhanced application safety and trust.
- Utilized advanced monitoring tools for swift issue identification and resolution, ensuring seamless user experiences.
- Implemented strong security measures in response to detected exploits, boosting overall application safety and user trust.
- Participated in weekly skill-building sessions with the team to promote continuous learning and knowledge sharing among developers.
- Managed bug queue meticulously to prioritize and resolve issues, upholding high-quality and stable application performance.
- Collaborated with support team to optimize Zendesk ticket prioritization, leading to quicker customer issue resolution and increased satisfaction.
- Developed comprehensive tests to validate code functionality and maintain a secure codebase, proactively addressing vulnerabilities.

NOV 2020 - JAN 2021

Software Engineer Intern, Outspoke.io, Remote

- Improved quality assurance processes for feature deployment, resulting in fewer bugs and enhanced user experience.
- Maintained and updated an expanding codebase to guarantee stability and scalability.
- Contributed to developing the MVP by implementing new designs and features.
- Fostered a cohesive work environment by collaborating with team members to align with company goals.

AUG 2015 - DEC 2017

Sales Specialist, Apple, Paramus, NJ

- Mentored new team members on product features and troubleshooting techniques, accelerating their onboarding process and boosting team efficiency.
- Developed and implemented creative solutions for common technical issues, minimizing unnecessary appointments and improving customer satisfaction.
- Conducted thorough bi-weekly performance reviews, setting measurable goals to enhance personal and technical skills for career advancement.

EDUCATION

2019 - 2020

AppAcademy, Online

I trained my Fullstack software engineering skills by completing 1000 hours in an intensive program.

2013 - 2014

Computer Science, William Paterson University, Wayne, NJ

2011 - 2012

Computer Science, West Essex Community College, West Caldwell, NJ